

CERTIFICATE

Complaints management process as per
ISO 10002:2018

In accordance with the procedures of TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş., it is hereby certified that



İGSAŞ İstanbul Gübre Sanayii A.Ş.
Güney Mah., Petrol Cad., No: 27,
TR-41780 Körfez, Kocaeli,
Türkiye

with the locations according to the annex

operates a management system in accordance with the requirements of ISO 10002 : 2018 and will be assessed
for conformity within the 3 year term of validity of the certificate.

Scope

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; domestic sales, foreign trade, port management, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

Certificate Registration No 8000320
Audit Report No TR 1549

Valid from 2024-06-07
Valid until 2027-05-11
Initial certification 2020

Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

Istanbul, 2025-08-07

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
Şehit Mehmet Fatih Öngül Sokak, No 5, Kat 4,
Odak Plaza, Kozyatağı, Kadıköy,
TR-34742 İstanbul
www.tuv-turkey.com tuv-nord@tuv-turkey.com

ANNEX

to Certificate Registration No. 8000320
ISO 10002 : 2018

İGSAŞ İstanbul Gübre Sanayii A.Ş.
Güney Mah., Petrol Cad., No: 27,
TR-41780 Körfez, Kocaeli,
Türkiye

Scope

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; domestic sales, foreign trade, port management, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

Certificate Registration No.

8000320-001

Location

İGSAŞ İstanbul Gübre Sanayii A.Ş.
Kocaeli Tesisleri
Güney Mah., Petrol Cad., No: 27,
TR-41780 Körfez, Kocaeli,
Türkiye

Scope

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; R&D activities, domestic sales, foreign trade, port management, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

8000320-002

İGSAŞ İstanbul Gübre Sanayii A.Ş.
Kütahya Tesisleri
Çalca Mah., Eskişehir Karayolu Bulv.,
No: 89,
TR-43100 Merkez, Kütahya,
Türkiye

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; R&D activities, domestic sales, foreign trade, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

8000320-003

İGSAŞ İstanbul Gübre Sanayii A.Ş.
Antalya Özel Gübre Üretim Tesisleri
Organize Sanayi Bölgesi, 1. Kısım,
4. Cadde, No: 6,
TR-07190 Döşemealtı, Antalya,
Türkiye

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; R&D activities, domestic sales, foreign trade, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

Istanbul, 2025-08-07

This certificate is valid in conjunction with the main certificate.

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
Şehit Mehmet Fatih Öngül Sokak, No 5, Kat 4,
Odak Plaza, Kozyatağı, Kadıköy,
TR-34742 İstanbul
www.tuv-turkey.com tuv-nord@tuv-turkey.com

ANNEX

to Certificate Registration No. 8000320
ISO 10002 : 2018

İGSAŞ İstanbul Gübre Sanayii A.Ş.
Güney Mah., Petrol Cad., No: 27,
TR-41780 Körfez, Kocaeli,
Türkiye

Scope

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; domestic sales, foreign trade, port management, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

Certificate Registration No.	Location	Scope
8000320-004	İGSAŞ İstanbul Gübre Sanayii A.Ş. İskenderun OSB Tesisi Sariseki Mah., Vali Utku Acun Bulvarı, TR-31200 İskenderun, Hatay, Türkiye	Storage and Logistics activities
8000320-005	İGSAŞ İstanbul Gübre Sanayii A.Ş. İskenderun Akçay Tesisi Güzelçay Mah., Ş.Er Ali Çıracı Cad., TR-31280 İskenderun, Hatay, Türkiye	Storage and Logistics activities
8000320-006	İGSAŞ İstanbul Gübre Sanayii A.Ş. Samsun Tesisi Organize San. Böl., Adnan Kahveci Bulv., TR-55330 Tekkeköy, Samsun Türkiye	Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; R&D activities, domestic sales, foreign trade, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes



Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

Istanbul, 2025-08-07

This certificate is valid in conjunction with the main certificate.

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
Şehit Mehmet Fatih Öngül Sokak, No 5, Kat 4,
Odak Plaza, Kozyatağı, Kadıköy,
TR-34742 İstanbul
www.tuv-turkey.com tuv-nord@tuv-turkey.com

ANNEX

to Certificate Registration No. 8000320
ISO 10002 : 2018

İGSAŞ İstanbul Gübre Sanayii A.Ş.
Güney Mah., Petrol Cad., No: 27,
TR-41780 Körfez, Kocaeli,
Türkiye

Scope

Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; domestic sales, foreign trade, port management, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

Certificate Registration No.	Location	Scope
8000320-007	İGSAŞ İstanbul Gübre Sanayii A.Ş. İzmir Tesis Buğazköy, Yılanlıkaya Mevkii, İzmir, Aliğa, Türkiye	Storage and Logistics activities
8000320-008	İGSAŞ İstanbul Gübre Sanayii A.Ş. Hatay Erzin Tesis Erzin OSB Turunçlu Mah., 3. Cad., No: 13, İç kapı: 1, Erzin, Hatay, Türkiye	Fertilizers and Industrial Products containing Ammonia, Uread, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; R&D activities, domestic sales, foreign trade, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

End of the List

Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

Istanbul, 2025-08-07

This certificate is valid in conjunction with the main certificate.

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
Şehit Mehmet Fatih Öngül Sokak, No 5, Kat 4,
Odak Plaza, Kozyatağı, Kadıköy,
TR-34742 İstanbul
www.tuv-turkey.com tuv-nord@tuv-turkey.com