

CERTIFICATE

Complaints management process as per
ISO 10002:2018

In accordance with the procedures of TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş., it is hereby certified that



İGSAŞ İstanbul Gübre San. A.Ş.
Güney Mah., Petrol Cad., No 27, Körfez
TR-41780 Kocaeli,
Turkey

operates a management system in accordance with the requirements of ISO 10002 : 2018 and will be assessed
for conformity within the 3 year term of validity of the certificate.

Scope

Fertilizers and Industrial Products containing Ammonia, Urea, Nitrogen and Nitrate, Composite Fertilizers, Production of All Fertilizer Types; domestic sales, foreign trade, customs clearance, transit, logistics, storage, accounting, finance, information processing, human resources and management and administrative activities related to these processes

Certificate Registration No 8000320

Audit Report No TR 1549

Valid from 2024-06-07

Valid until 2027-05-11

Initial certification 2020

Istanbul, 2024-06-07

Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
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